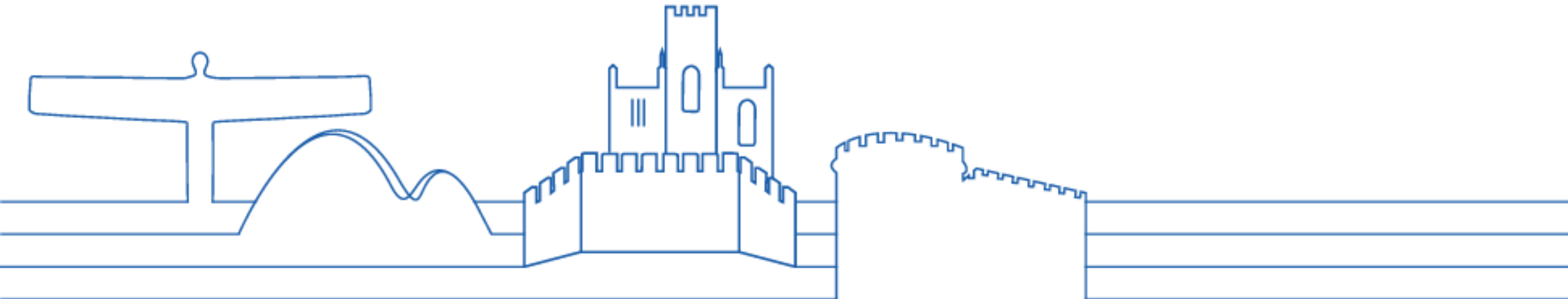


Access to General Practice



**North East and
North Cumbria**

Northumberland Health & Well Being Board – 9 March 2023



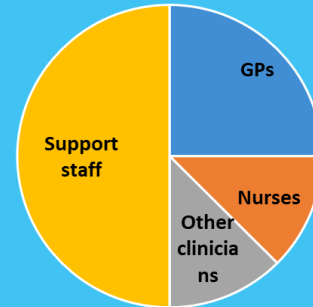
NORTHUMBERLAND GENERAL PRACTICE IN NUMBERS

36 practices (-10 since 2013/14)
61 sites
2,000 sq. miles

333,900 patients
 +12k since 2013/14
377,300 'weighted' patients
+ 30k since 2013/14

1,200 staff 
900 full-time equivalent
6-7 sessions

34 roles
4 staff groups

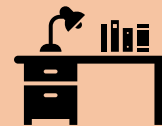


+28.9% people aged 65 and over


Census 2011 > 2021

1,900 pts per GP


INCREASE in employed staff numbers



DECREASE in GP numbers

£57m capitation
£4m annual rent for current estate


**NORTHUMBERLAND
GENERAL PRACTICE
STRESSED ESTATE**

Client Confidential

75%



surgeries built more than 30 years ago

68%

surgeries currently undersized



6,400 sqm

missing clinical space

37% on existing estate

125

current shortfall in clinical rooms

£250,000

backlog maintenance



7,300 sqm

future missing clinical space

39% on existing

140 future shortfall of clinical rooms

37% on existing provision

10 surgeries

needing to increase by

> 50%



Northumberland



North East and
North Cumbria

Jan 22 –Jan 23
2,240,800
appointments
188,400 Jan 2023

Activity

- Upward trend in general practice appointments over the last year
- 12 month rolling total continues to increase, particularly year on year
- Appointments in December dropped since November but nearly half were attributed to same day appointments

Method of contact

- The proportion of face to face appointments continue to increase
- Face to face appointments may not reach pre pandemic levels due to a change in culture since Covid-19, but we will continue to monitor the proportion over time

70.3%
Average seen face to
face per month
132,530

62.5%
seen by a GP Face to
Face
up from 48% in Jan 22

Home visits
Dec 22 = 1636
(up from 729 in Jan
2022)

Time between booking and appointments

- Proportion of appointments made within 14 days are in line with pre pandemic level
- The proportion of appointments made within 14 days tend to fall in line with the position pre Covid-19 – between 80-82%.
- In December, 84% appointments were made within 14 days, driven by a higher proportion of same day appointments at 47%, the highest proportion since 2020

82% appointments
within 2 weeks
(incl. same day)
154,500

Jan 23 - 45% same day
appointments
(85,000)

Range per 1,000
797 – 339 Dec
812 – 359 Jan

Appointments per 1,000 population

- The range of appointments currently recorded for practices in Northumberland is 812 – 359
- Practices at the lower end have data missing from the collections
- Demographics and demand vary between practices which is reflective of the populations registered and workforce skill mix in each



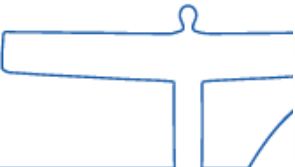
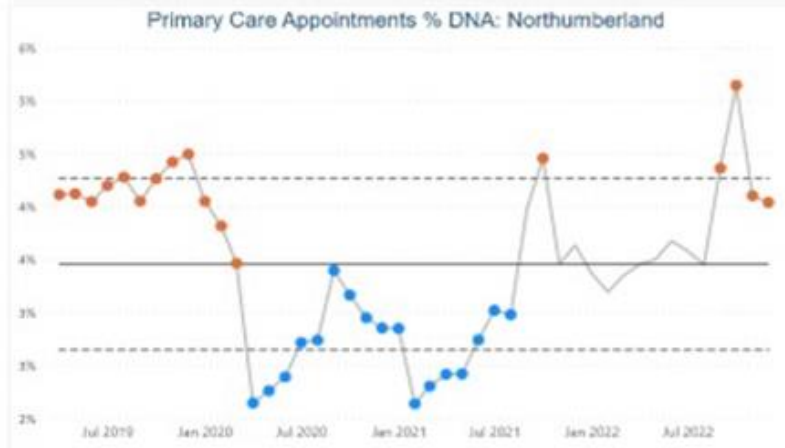
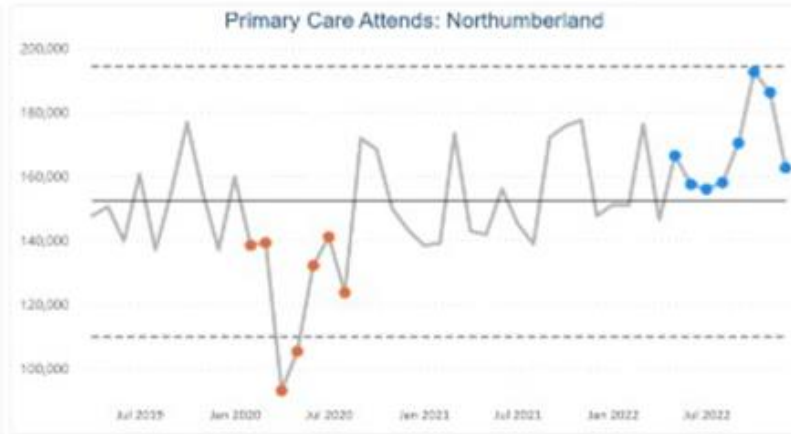
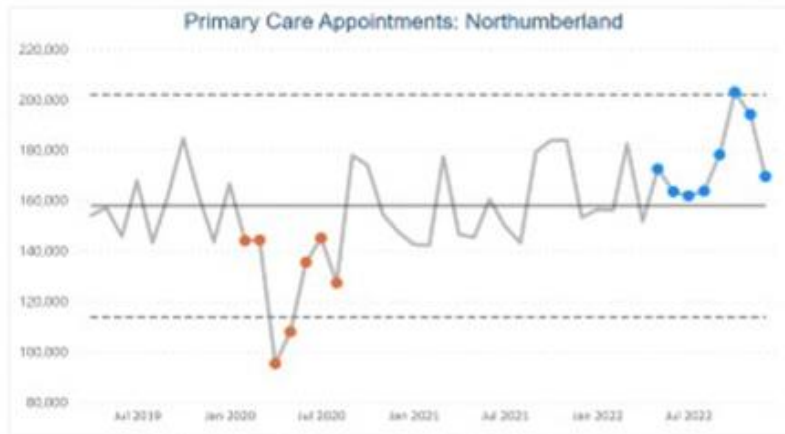
Northumberland

Primary care



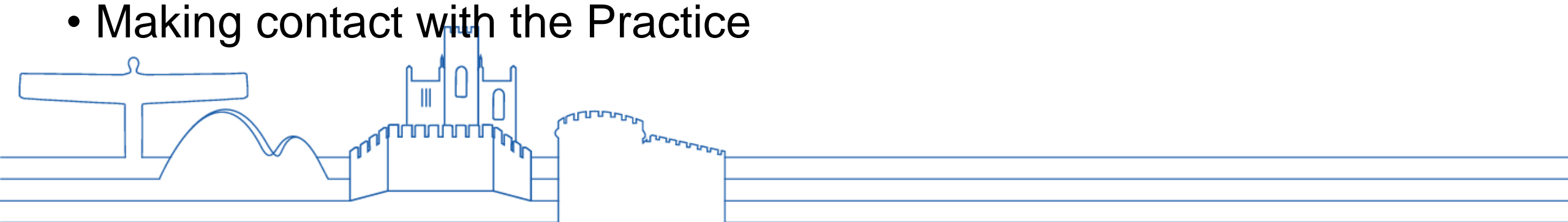
North East and North Cumbria

Level	Metric	Latest date	Value	National Target	Variation	Assurance
Northumberland	Primary Care Attends	Dec-22	162602		🟡	
Northumberland	Primary Care Appointments	Dec-22	169445		🟡	
Northumberland	Primary Care Appointments % DNA	Dec-22	4%	5.2%	🟠	
Northumberland	Proportion of primary care appointments delivered face to face	Dec-22	67.8%	67.3%	🟢	



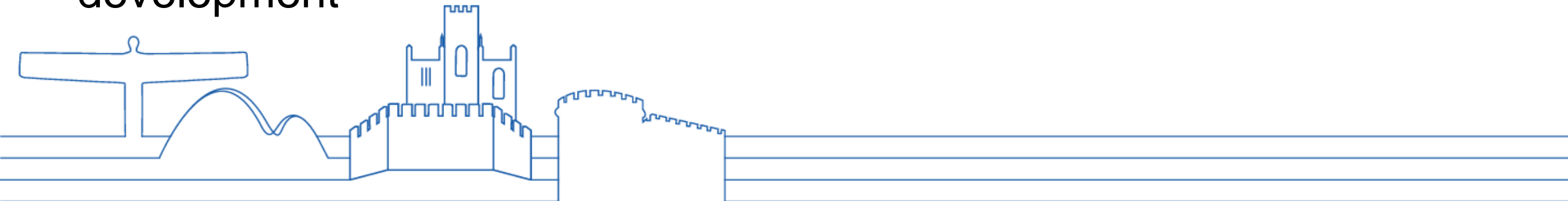
Improving patient experience

- Understanding demand and capacity
 - Data collection
 - Collective focus across all practices with ICB and LMC
 - Secondary care impact
- 5 year Delivery Plan
 - Focus on the baseline and inform opportunities
 - Workforce, Estates & Digital enablers
 - Solutions wider than general practice
- Clarity for patients – the Primary Healthcare Team
- Making contact with the Practice



Focus

- National recovery plan - improving patient experience
- Increased understanding of demand and population need
 - Inequalities & JSNA
- Increasing & retaining the workforce
- Limiting the risks to small businesses
- Continuity of care – growth in more complex patients
- Reducing administrative burden
- Integration and Primary / Community Health Care Team development



Developing solutions

- How do we ensure HWBB has the opportunity to inform this agenda?
- What can HWBB bring to the conversations?
- General practices have always had patients at the centre of their design
 - Facilitating whole system solutions and integrating plans to further enable

